

Praxis Computing Offers Technological Expertise with a Human Touch

“I would recommend Praxis to anyone...even my mom!”

—Christi Thomsen, Office Automation Analyst, Port of Long Beach

As a major gateway for international trade, the Port of Long Beach—which handles 80 million tons of cargo worth \$100 billion annually—must have computer systems that run effectively. And when Office Automation Analyst Christi Thomsen—who handles the busy port’s busy network of 350 users—feels overwhelmed, she relies on the expertise and customized solutions provided by Praxis Computing.

Technological expertise...

Thomsen initially hired Praxis for a security assessment of the port’s network and was immediately impressed by the consultant’s knowledge and ability. After spending a day in her office, Praxis provided Thomsen with an extensive report detailing ways to improve the network’s operations. But unlike other computer experts, who have a “take my word for it” approach to consultation, Praxis thoroughly explained each suggestion, backing them all up with information from third-party experts.

Years later, Praxis has become a trusted partner with the Port of Long Beach and watches its network around the clock, seven days a week.

“I couldn’t be happier,” said Thomsen. “Since we’ve been doing business with Praxis, I know that when I’m stuck—like when the network’s going down and I don’t know what to do—I can call them and they’ll always help me.”

...with a human touch

It’s not only technological know-how provided by seasoned specialists that has made Thomsen’s partnership with Praxis a success—it’s the trust that has been established through impeccable customer service.

“Praxis hires people that really know what they’re doing,” said Thomsen. “But it’s not just the expertise, it’s the people. I know that when I need them, they’re willing to talk to me and explain not only what the problem was, but why it happened. When you get to the point where you build that level of trust, why would you go anywhere else?”

To find out how to partner with Praxis Computing for customized solutions to your system’s needs, contact us at (310) 577-7600 or info@praxis.com.